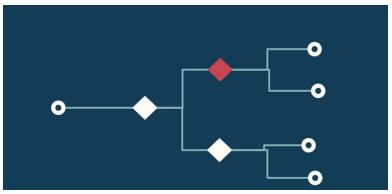
Integration requirements *brief*



We specify triggers, fields, error paths and acceptance tests for one proposed integration.

Who it helps

Operations and systems owners

The problem to solve

An integration brief can describe a goal without saying what starts the flow or what happens when a record fails.

Working through the brief

1. **Confirm the authorised systems**

   Gather the agreed inputs. The target workflow, current steps, system owners and common exceptions.

2. **Specify fields and exception paths**

   Track “Trigger event” and “Field mapping” together so the reviewer can connect the source information to the result.

3. **Write acceptance tests**

   Use the specified triggers and test cases to agree expected behaviour before commissioning implementation.

4. **Check the scope at handover**

   Platform, AI usage and connector subscriptions are separate.

Worked example

Two systems store customer identifiers differently. Define the matching rule and treatment of unmatched records.

Read the service scope / AUT-005

Sparkle Solutions Group Ltd.

info@sparklesolgroup.com +44 20 3307 6468 sparklesolgroup.com

71-75 Shelton Street, Covent Garden, London, WC2H 9JQ, United Kingdom