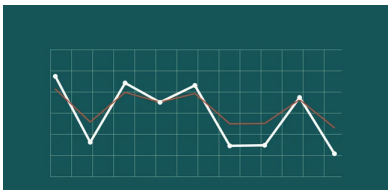
Automation monitoring *setup*



We set up failure alerts and a weekly health report for three existing workflows.

Who it helps

Operations and systems owners

The problem to solve

Workflow failures can remain unnoticed when monitoring is limited to a routine manual check.

Working through the brief

1. **Review three workflows**

   Gather the agreed inputs. Workflow configuration, sample run history and access to an approved test space.

2. **Configure approved failure alerts**

   Track “Workflow” and “Alert condition” together so the reviewer can connect the source information to the result.

3. **Set up the health report**

   Use the alerts and weekly report to identify repeated failures and agree which person should respond.

4. **Check the scope at handover**

   Platform, AI usage and connector subscriptions are separate.

Worked example

A scheduled workflow completes with zero items. Define when that is normal and when the owner should investigate.

Read the service scope / AUT-021

Sparkle Solutions Group Ltd.

info@sparklesolgroup.com +44 20 3307 6468 sparklesolgroup.com

71-75 Shelton Street, Covent Garden, London, WC2H 9JQ, United Kingdom