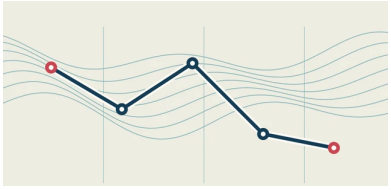
Delivery rate setup



We configure one approved shipping matrix across three zones and test six example baskets.

Who it helps

Merchants and online retail teams

The problem to solve

The correct shipping quote can depend on where a basket ships and which items or thresholds apply.

Working through the brief

1. **Confirm zones and approved rates**

   Gather the agreed inputs. The shop URL or approved test access, plus the relevant checkout or trading rules.

2. **Configure shipping rules**

   Track “Delivery zone” and “Basket scenario” together so the reviewer can connect the source information to the result.

3. **Run six basket tests**

   Use the sample baskets to check that customers see the intended rate before new delivery settings are released.

4. **Check the scope at handover**

   Subscriptions, platform fees, advertising and fulfilment charges are separate.

Worked example

Use two test baskets on either side of a weight threshold to check which delivery rate appears.

Read the service scope / COM-017

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